



Elders Learning English for Europe

KEY TO EXERCISES



Project No: 2021-1-PL01-KA220-ADU-000033465

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Elders Learning English for Europe

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“ELENE”

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AT THE AIRPORT

Write down the vocabulary used for the pictures below.

Overhead bin - Check-in desk attendant - Airplane - Airport

Fill in the dialogue below.

- Yes, sure. Here you are.
- A window seat please. / An aisle seat please.

Put a tick next to the statements you say or hear at the security or check-in desk.

- Please step through the scanner.
- I would like to have a window seat, please.
- Put your keys in this bin and walk through the scanner again.

Fill in the blanks with the most appropriate option.

- Ticket
- Do you want a window or an aisle seat?
- Where are you flying to?
- Passport
- Are you checking any bags?
- Boarding passes

ON THE PLANE

Write down the vocabulary used for the pictures below.

Call light - Flight attendants - Seatbelt - Window blind

Fill in the dialogue below.

- Coffee/Tea/Water please.
- Pasta please/Chicken please.

Put a tick next to the statements you hear on the plane.

- Please close your tray table.
- Open your window blinds.
- Fasten your seatbelts.

Fill in the blanks with the most appropriate option.

- I'll have the chicken.
- I want a diet coke.
- Here you are.
- Yes please, can I have an extra napkin?
- Thank you so much.

PASSPORT CONTROL

Write down the vocabulary used for the pictures below.

Passport - Invitation letter - Camera - Stamp

Fill in the dialogue below.

- Can I see your passport?
- What is the purpose of your visit?
- How long are you planning to stay?

Put a tick next to the statements you hear at passport control.

- Passport please.
- What is the purpose of your visit?
- When are you planning to return?
- How long are you planning to stay?
- May I see your passport please?
- Where are you going to stay?



Fill in the blanks with the most appropriate option.

- Sure. Here you are.
- We are here as tourists.
- We are here for one week.
- At the Sun Hotel. Here is the address.

GOING THROUGH CUSTOMS

Write down the vocabulary used for the pictures below.

Firearm - Suitcase - Alcoholic drinks - Currency

Fill in the dialogue below.

- Who packed your bags?
- Do you have anything to declare?

Put a tick next to the statements you hear at the customs.

- Do you have anything to declare?
- Are you carrying any illegal items?
- Please open your bag.

Fill in the blanks with the most appropriate option.

- What is your final destination?
- Do you intend to stay?
- We are here for holiday.
- Are you bringing in any restricted items?
- Here's the receipt.
- Enjoy your stay.

BAGGAGE RECLAIM

Write down the vocabulary used for the pictures below.

Baggage carousel - Skycap - Reclaim tag - Porter

Fill in the dialogue below.

- Could you tell me where to get my suitcase, please?
- It was TK1430.

Put a tick next to the statements you hear at baggage reclaim area.

- Request delivery to your home or accommodation.
- If we locate it, we will send it to you right away.
- Do you have your claim tag?
- Show me your plane ticket and luggage tag, please.
- Can you describe your suitcase, please?

Fill in the blanks with the most appropriate option.

- Which flight were you on?
- I am here for a week.
- Just one, a suitcase.
- It's blue. It's made of hard plastic.
- My personal belongings.
- And can you sign this form, please?



AT THE HOTEL

Write down the vocabulary used for the pictures below.

Receptionist - Locker/Safe - Air conditioner - Room service

Fill in the dialogue below.

- Do you have a reservation?
- Can I have your names? What name did you use for reservation?

Put a tick next to the statements you hear a receptionist or a visitor at the hotel say.

- What time is breakfast?
- May I see your passport please?
- Smoking is forbidden in the rooms.

Fill in the blanks with the most appropriate option.

- We have a reservation for today and tomorrow.
- Do you need help with your luggage?
- Can I see your passport please?
- Here you are.

TAXI

Write down the vocabulary used for the pictures below.

Take a taxi - Address - Taxi meter - Taxi rank

Fill in the dialogue below.

- I need to go to the train station.
- At 6.30.

Put a tick next to the statements you hear a taxi driver say.

- What time is your plane?
- Put on your seatbelt please.
- Which hotel are you going to?

Fill in the blanks with the most appropriate option.

- Where do you want to go?
- Here is the address.
- How long does it take to get there from here?
- How much is it?

AT THE MUSEUM

Write down the vocabulary used for the pictures below.

Ticket office - Painting - Sculpture - Gift shop

Fill in the dialogue below.

- I would like to buy a ticket for the museum. / How much is the admission ticket?
- Oh, thank you. That's great.

Put a tick next to the statements you hear at the museum.

- You have to leave your backpack in the personal item storage office.
- Pass through the body scan.
- Please check the floor plan.
- You can take pictures, but flash photography is forbidden.

Fill in the blanks with the most appropriate option.

- General admission to our museum is free.
- Are there any special exhibitions on now?
- How much are the tickets?
- Excuse me?
- How much should I pay in total?
- Do you accept credit cards?



AT THE RESTAURANT

Write down the vocabulary used for the pictures below.

Waiter/Waitress - Menu - (Spoon-Knife-Fork) - Dessert

Fill in the dialogue below.

- Can I see the dessert menu?
- Here you are.

Put a tick next to the statements you say or hear at a restaurant.

- We would like to get a table for two, please.
- Can we have a menu, please?
- Do you have a reservation for today?
- Can we be seated by the window?

Fill in the blanks with the most appropriate option.

- May I take your orders, please?
- Would you like something to drink?
- I prefer it medium.
- Could you tell me today's soup?
- Can I see the wine list, please?
- Enjoy your meal!
- Would you like to have some dessert?
- How would you like to pay?

AT THE TRAIN STATION

Write down the vocabulary used for the pictures below.

Platform - Ticket stamping machine - Luggage storage locker - Sleeping car

Fill in the dialogue below.

- I would like to buy a train ticket.
- A one-way ticket, please. / A return ticket, please.

Put a tick next to the statements you hear or say at the train station.

- Platform 8 for the 11.35 to Canterbury.
- Which class do you want?
- The train to Leicester is delayed.
- Can I pay by card?

Fill in the blanks with the most appropriate option.

- I would like to buy a train ticket.
- Rome.
- How many tickets do you need?
- I need to leave before 10 a.m.
- Do I have to change trains?
- Would you like to get return tickets?
- Is 2 p.m. good for you?
- Is that correct?
- I would like to pay for the tickets in cash.

AT THE COFFEE SHOP

Write down the vocabulary used for the pictures below.

Barista - Customer - Cupcake - Coffee

Fill in the dialogue below.

- May I take your orders, please?
- Can I have one vanilla cappuccino, please?
- Is it for here or to go?



Put a tick next to the statements you hear or say at the coffee shop.

- Do you have any non-dairy milk?
- What's the password for the internet here?
- A large, iced latte with low-fat milk.
- Here is your bill.

Fill in the blanks with the most appropriate option.

- Can we have a menu, please?
- Are you ready to order?
- Just give us a few minutes.
- Would you like ice with that?
- Can I change it to an orange juice?
- How do you like it sir?
- Would you like anything else?
- Can we get the bill, please?
- Please keep the change.

IN THE CITY

Write down the vocabulary used for the pictures below.

City center - Roundabout - Traffic jam - Buildings

Fill in the dialogue below.

- It's across the street on the left.
- Just about 5 minutes.

Put a tick next to the statements you say during your visit in the city.

- Do they give good exchange rates?
- Is there a new art exhibition today?
- Is lunch included in the price?
- Can you recommend any good restaurants?

Fill in the blanks with the most appropriate option.

- How may I help you?
- Where can we get the best rate?
- Until seven o'clock tonight.
- Don't have hidden fees.
- Is there anything else?
- Let me show you.
- Please carry a map at all times.

ON THE BUS

Write down the vocabulary used for the pictures below.

Bus stop - Bus ticket - Seat - Timetable

Fill in the dialogue below.

- It leaves in 10 minutes.
- Around 40 minutes.

Put a tick next to the statements you say or hear when taking a bus.

- The next bus is in 10 minutes.
- How much is the bus fare?
- Get off at the next stop.
- Press the stop button.



Fill in the blanks with the most appropriate option.

- Which bus should we take?
- How much is the bus fare?
- How many tickets do you need?
- Is it a direct bus?
- About 35 minutes.
- Here you are.

AT THE CLOTHES SHOP

Write down the vocabulary used for the pictures below.

Dress - Fitting room/changing room - Shop assistant - Scarf

Fill in the dialogue below.

- Is this coat on sale?
- Where are the changing rooms?

Put a tick next to the statements say or hear at the clothes shop.

- Thanks for shopping here.
- Can I pay by credit card?
- May I choose a different color?

Fill in the blanks with the most appropriate option.

- Can I take a look?
- What size are these?
- Let me check it, please.
- Can I have a discount?
- How will you pay?
- Here is your change.

AT THE PHARMACY

Write down the vocabulary used for the pictures below.

Pharmacy - Insect spray - Painkiller - Plaster

Fill in the dialogue below.

- Can you give me something for a sunburn, please?
- How should I use it?

Put a tick next to the statements you say or hear at the pharmacy.

- Take this pill three times a day.
- Can you give me something for a headache?
- I want cough syrup.
- Here is my prescription.

Fill in the blanks with the most appropriate option.

- I have this prescription.
- Is there anything else you want?
- You need to take this pill twice a day.
- You need to take them for a week.
- You may feel a little dizzy.
- I'll pay by credit card.☑



AT THE DOCTOR

Write down the vocabulary used for the pictures below.

Patient - Doctor - Nurse - Medicine

Fill in the dialogue below.

- I need to see a doctor.
- I don't have an appointment. I am a tourist here.

Put a tick next to the statements you say or hear at the doctor.

- Here is your prescription.
- I have chest pain.
- Your name and age, please.
- You should have a rest.

Fill in the blanks with the most appropriate option.

- I don't feel good.
- A sore throat.
- Let me examine you
- Have you not been feeling well?
- Let me check your temperature.
- I am prescribing this medicine.
- You will feel better soon.

UNDERGROUND

Write down the vocabulary used for the pictures below.

Tube station - Platform - Tube line - Travel card

Fill in the dialogue below.

- Hello sir, how can I help you?
- Do you want a single or return ticket?
- Here you are, it's 8 euros.

Put a tick next to the statements you say or hear at the underground.

- I would like to buy a ticket to the Waterloo station.
- How much are the tickets?
- You need to go to Platform 3.

Fill in the blanks with the most appropriate option.

- How can I help you?
- I want a ticket to Notting Hill.
- Return please.
- Which platform?

SHOPPING

Write down the vocabulary used for the pictures below.

Shop assistant - Souvenir shop - Supermarket - Customer service

Fill in the dialogue below.

- Where can I buy a dress?
- Are there any gift shops on this floor?
- Put a tick next to the statements you say or hear while shopping.
- Where is the cosmetics department?

Put your items on the counter.

- I would like to buy a traditional souvenir.
- Where is the food court?



Fill in the blanks with the most appropriate option.

- Where is the jewelry store?
- Take a seat.
- I would like to buy
- What do you think?
- It's worth it.
- Could you show us?
- Pack this ring.

AT THE BANK

Write down the vocabulary used for the pictures below.

Security guard - ATM - Bank teller - Credit card - Bank card

Fill in the dialogue below.

- I'd like to exchange euros into dollars.
- 250 euros.
- Sure, here you are.

Put a tick next to the statements you say or hear at the bank.

- Would you like a receipt?
- I'd like to exchange some money please.
- Your cash is being counted.
- How much money would you like to withdraw?

Fill in the blanks with the most appropriate option.

- Which bank do you want to go to?
- It will close in 30 minutes.
- I'd like to deposit this cheque into my account.
- Here is my passport and ATM card.
- Please sign here.
- Thanks for your help.

RENTING A CAR

Write down the vocabulary used for the pictures below.

Car - Insurance - Driver's license - License plate

Fill in the dialogue below.

- How can I help you sir?
- Do you want a manual or an automatic car?
- Do you have a driver's license?

Put a tick next to the statements you hear at a car rental agent.

- Please return it with a full tank.
- May I see your driver's license?
- Here are the keys.

Fill in the blanks with the most appropriate option.

- How can I help you?
- I would like to rent a car for three days.
- No, just an automatic car.
- Okay, can I see your driver's license?
- Does it have insurance?



TAKING A CRUISE

Write down the vocabulary used for the pictures below.

Cruise ship - Ocean - Captain - Crew

Fill in the dialogue below.

- Can you tell me our next port of call?
- How long does it take?

Put a tick next to the statements you say or hear during a cruise.

- Only crew members can go in.
- Take the elevator to the upper deck.
- The program will be posted on this wall.
- We are leaving the port in twenty minutes.

Fill in the blanks with the most appropriate option.

- The right place for embarking?
- We get on board right here.
- Can you help us?
- Where is cabin number 908?
- I have another question.
- Guests are not allowed.
- Let's go down to the buffet.
- The ship is setting sail.

HOP ON-HOP OFF

Write down the vocabulary used for the pictures below.

Bus ticket - City tour - Route - Stops

Fill in the dialogue below.

- How much is the ticket for one person?
- How many stops are there?

Put a tick next to the statements you say or hear during hop-on hop-off.

- Buy your tickets here.
- We have an audio guide in six languages.
- There are buses going by every 30 minutes.

Fill in the blanks with the most appropriate option.

- Buy your tickets here.
- How much is one ticket?
- Four tickets please.
- We have an audio guide in five languages.
- German, French, Turkish, Spanish, and Polish.

BOOKING A TOUR

Write down the vocabulary used for the pictures below.

Travel Agent - Guided tour - Tour guide - Voucher -

Fill in the dialogue below.

- I would like to book a tour for tomorrow.
- I love visiting museums and art galleries.
- I will only be here for two days.

Put a tick next to the statements you say or hear while booking a tour.

- Do you prefer some outdoor tourist attractions?
- We will pick you up from your hotel?
- The tour will finish at 7 p.m.
- I would like to book a sightseeing tour.
- Here is a map of all the stops.



Fill in the blanks with the most appropriate option.

- How can I help you?
- We would like to book a balloon tour.
- We want to take it tomorrow.
- How long does the tour take?
- What should we wear?
- What should we bring with us?
- We accept all major cards.
- Have a great tour!

AT THE POLICE STATION

Write down the vocabulary used for the pictures below.

Police station - Police officer - Thief - Robber

Fill in the dialogue below.

- My wallet was stolen.
- Unfortunately not.

Put a tick next to the statements say or hear at the police station.

- What items were stolen?
- What were you doing at the time?
- Please tell me what happened.

Fill in the blanks with the most appropriate option.

- Somebody has just stolen my bag.
- Oxford Street.
- Did you see the thief?
- What did the boy look like?
- Fill out this crime incident report.
- Can you tell me your name?
- What items were in your bag?

GIVING DIRECTIONS

Write down the vocabulary used for the pictures below.

Turn right - Corner - Street - Roundabout

Fill in the dialogue below.

- Excuse me, can I ask a question?
- Where is the hospital?
- Thanks a lot.

Put a tick next to the statements you say or hear while asking for directions.

- Excuse me, can I ask you something?
- Turn right and go straight on.
- Is it far from here?

Fill in the blanks with the most appropriate option.

- How can we go to?
- Is it very far? Do you think we can walk?
- Okay, no problem. We like walking.
- Thanks a lot.



UNEXPECTED SITUATION: GETTING LOST

Write down the vocabulary used for the pictures below.

(Embassy-Consulate) - Hospital - City map - Bag

Fill in the dialogue below.

- Can you help me?
- Can you show it in the city map?

Put a tick next to the statements you say or here when you are lost.

- I am lost.
- Let me give you the directions.
- Go straight ahead and then turn left.

Fill in the blanks with the most appropriate option.

- Can you help us find our hotel?
- Is it far from here?
- Let me give you the directions.
- We will turn right.
- Take the first left.

UNEXPECTED SITUATION: TRAFFIC

Write down the vocabulary used for the pictures below.

Pedestrian crossing - Speeding ticket - Pavement - Traffic accident

Fill in the dialogue below.

- Is there a problem?
- I was unaware of that.

Put a tick next to the statements you say or hear when you are at the traffic.

- Please sign here.
- You broke the speed limit.
- Show me your driver's license, please.
- Parking here is forbidden.

Fill in the blanks with the most appropriate option:

- Can I see your driver's license?
- Where are you coming from?
- You broke the speed limit.
- Please sign here.
- Have a safe drive.

USEFUL EXPRESSIONS

Write down the expressions used for the pictures below.

- Excuse me, where is the Turkish Airlines check-in desk?
- Could you help me put this bag in the overhead locker, please?
- Hello, I am here for holiday.
- Can you tell me where to get my suitcase, please ?

Fill in the dialogue below.

- Can you help me please?
- How can I get to the train station?
- Thank you for your help.

Put a tick next to the statements you say or hear when you need help.

- Excuse me, can you help me please?
- Can you tell me what happened?
- Excuse me, can I ask you something?
- Can you repeat that please?



Fill in the blanks with the most appropriate option.

- How can we get to ?
- Which bus should we take?
- Thank you, and where is the bus stop, please?
- Thanks very much.

USEFUL EXPRESSIONS

Write down the expressions used for the pictures below.

- We have a reservation for today and tomorrow.
- How long does it take to get to the train station?
- Excuse me. Can I ask a question?
- Excuse me. Can you help us, please?

Fill in the dialogue below.

- Excuse me, can you help me?
- What time is breakfast?
- Thanks a lot.

Put a tick next to the statements you ask for information.

- Excuse me, what time is breakfast?
- Where is the restroom?
- Which bus should I take to get to the city center?

Fill in the blanks with the most appropriate option.

- We need to go to the city center.
- Do you think we can walk??
- Is there a park on our way?
- Thank you.



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