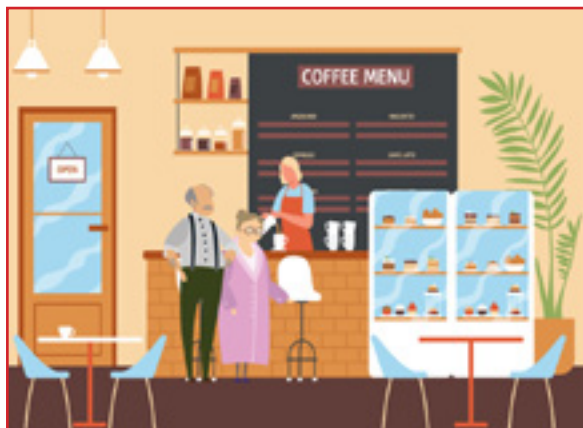


UNIT 11: AT THE COFFEE SHOP



SITUATED ENGLISH STUDY & LEARN

2021-1-PL01-KA220-ADU-000033465



**Co-funded by
the European Union**

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SECTION A

KEY VOCABULARY

Ice-cream

Bar

Cup/ Paper cup

Breakfast

Coffee Shop

Customer

Soft drinks

Cupcake

Cake

Coffee

Smoothies

Waiter-Waitress

Counter - Till

Muffin

Sandwich

Barista

Menu

Doughnut



SECTION B

What you might hear and see

- Hello.How are you today?
 - Welcome. How can I help you?
 - What would you like to order?
 - Would you like anything to eat?
 - What are you having?
 - What can I get you?
 - Which kind of coffee would you like?
 - Would you like any sugar or milk with that?
 - Enjoy your time here!
-
- Are you being served?
 - Can I take your order, please?
 - Do you want anything else with that?
 - I'll come back in a few minutes.
 - It will take about 20 minutes.
 - Here is your coffee.
 - Sorry, we are out of orange juice.
 - Just give me a few minutes, please.

SECTION C

What you might need to SAY or ASK in this place

	Hello Good morning Good afternoon Hey!How's it going today? Hi there! How are you?
	Thank you Thanks a lot Thank you so much Thank you for your service
	I would like to drink a cafe latte, please. I'd like a glass of orange juice, please. I think I'll get a mocha latte, please. Could I have a sandwich please? I would like to change it to an orange juice.
	Can I have a menu please? Do you serve food? Do you have any non-dairy milk?How long will it take? Do you have internet access here? What is the password for the internet? Can I get the bill, please?
	Good bye Have a good day

SECTION D

Basic Dialogues at the Coffee Shop

Basic Dialogues at the Coffee Shop



Customer: May I have a cup of coffee, please?

Barista: Is it for here or to go?

Customer: For here, please.

Barista: What size would you like? Small or large?

Customer: Small, please.

Barista: Would you like space for milk or cream?

Customer: Yes, I'll have some milk.

Barista: Would you like to have anything else?

Customer: Yes, please. Can I also get a croissant?

Barista: Yes, sure.

Customer: How long will it take?

Barista: It will be ready in 5 minutes.

Customer: Okay, perfect. Thank you.

Barista: Here it is. Enjoy your time here.

Barista: Hello, how are you today?

Customer: Hello, thanks. Can I get a small cappuccino, please?

Barista: Yes, are you drinking your coffee in the cafe or taking it to go?

Customer: To go, please.

Barista: Is that everything for today?

Customer: Yes, that's all.

Barista: Okay, your total is 1.90, please. How are you paying?

Customer: I will pay in cash. Here you go.

Barista: Thank you, here it is. Enjoy it.

Customer: Can I get a latte with extra cream milk, please?

Barista: Okay, what size would you like? Small, medium or large?

Customer: Sorry. It's my first time here. Can you show me the medium, please?

Barista: Yes, sure. Here it is.

Customer: Okay, I'll get the medium size.

Barista: Would you like to have anything else?

Customer: No, thanks. I will pay with a credit card.

Barista: That's 2.50, please. Here is your latte.

Customer: Thanks. Goodbye.

Waiter: Hello, are you ready to order?

Customer: Hello, do you have any sandwiches?

Waiter: Yes, we do. What would you like to have?

Customer: I would like to have a chicken sandwich and orange juice, please.

Waiter: Okay, I'll be right back with your order.

Customer: Thanks.

Barista: Is everything alright?

Customer: Thank you so much. I enjoyed it.

Waiter: My pleasure. Please come back again.

SECTION D

Basic Dialogues at the Coffee Shop



Waitress: What can I get for you today?

Customer: Can I have one small coffee please?

Waitress: How do you take your coffee?

Customer: Can I get my coffee with almond milk, please?

Waitress: Yes, sure. Here it is. Enjoy your time here.

Customer: Sorry, this isn't what I ordered.

Waitress: Really? Let me check it for you.

Customer: Okay. But I think I ordered a small coffee with almond milk.

Waitress: I am so sorry about that. Let me change it for you.

FINAL STEP

Exercises

.....

Fill in the Dialogue below.

Barista: Hello,, please?

Customer: Yes, please.

Barista: Ok, one vanilla cappuccino.

.....?

Customer: For here, please.

Put a tick next to the statements you hear or say at the coffee shop.

.....Are the tours in groups?

.....Do you have any non-dairy milk?

.....I want to get there in the afternoon.

.....Please take your seat and fasten your seat belt.

.....What's the password for the internet here?

.....A large, iced latte with low-fat milk.

.....Here is your bill.

FINAL STEP

Exercises

Dialogue at the coffee shop: Elene and Erasmus are at the coffee shop.



Read the dialogue below and fill in the blanks with the most appropriate option.

- a) Can I change it to an orange juice,
- b) Can we have a menu, please?
- c) Would you like anything else?
- d) Would you like ice with that?
- e) Please keep the change.
- f) Just give us a few minutes,
- g) How do you like it sir?
- h) Can we get the bill, please?
- i) Are you ready to order?

Waitress: Good afternoon. What can I get for you today?

Elene: Hello,

Waitress: Of course, here you are.

Elene: Okay, thanks.

Waitress:

Erasmus: We haven't decided yet. Please,

.....

Waitress: Sure, take your time. Call me when you are ready. (Five minutes later, Elene calls the waiter)

Elene: Excuse me. We are ready to order.

Waitress: Okay, ma'am. What would you like to have?

Elene: I'd like a glass of lemon juice, please.

Waitress:

Elene: No ice, thank you. And can I also get a cinnamon roll, please?

Waitress: I'm sorry, we are out of that. But I can recommend something else.

Do you like chocolate muffins?

Elene: Yes, I love them. Okay, one chocolate muffin for me please.

Oh sorry, I would like to change my drink.

..... please?

Waitress: Yes, of course madam. What can I get for you, sir?

Erasmus: I think I'll get a cup of coffee, please.

Waitress: Okay,

FINAL STEP

Exercises

Dialogue at the coffee shop: Elene and Erasmus are at the coffee shop.

Erasmus: Well, I would like it with some almond milk.

Waitress: Okay, sir.

Erasmus: That's all for now.(Elene calls the waiter)

Elene: Excuse me, do you have internet access here?

Waitress: Yes, we do. The Wi-Fi password is 12345678.

Elene: That's really helpful. Thank you very much.

Waitress: You're welcome. Enjoy your time here.

(Elene asks for the bill)

Elene: Excuse me, That
will be in cash.

Waitress: Of course ma'am, the total is 15 euros.

Elene: Here it is, Thanks
for everything.

Waitress: You are welcome. Thank you so much.

VIDEOS

External Video Links

- <https://www.youtube.com/watch?v=2VeQTuSSil0&t=9s>
- <https://www.youtube.com/watch?v=Xrh4y45qmOA&t=173s>

