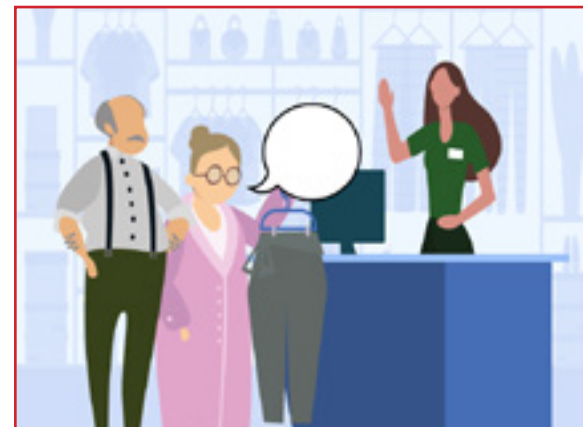
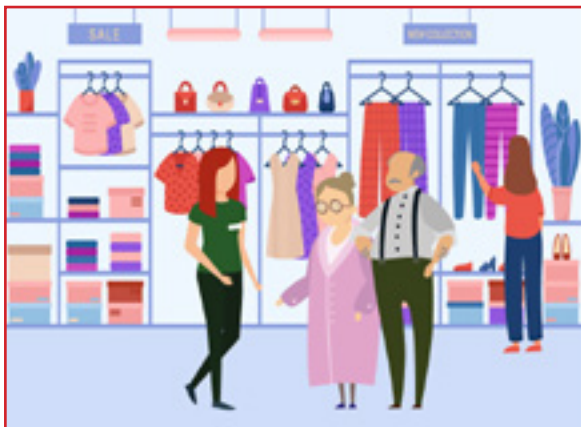


# UNIT 14: AT THE CLOTHES SHOP



## SITUATED ENGLISH STUDY & LEARN

2021-1-PL01-KA220-ADU-000033465



**Co-funded by  
the European Union**

Funded by the European Union. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or the European Education and Culture Executive Agency (EACEA). Neither the European Union nor EACEA can be held responsible for them.

# SECTION A

## KEY VOCABULARY

Checkout counter

Blouse

Sweater-Pullover-Jumper

Jeans

Suit

Shorts

Shirt

Waistcoat

Blazer



Shoes-Boots-Sneakers

Shop assistant

Receipt

Trousers

Socks

Scarf

Skirt

Dress

Raincoat

Jacket

Fitting room/  
changing room

Cardigan



## SECTION B

## What you might hear and see

- How can I help you?
- May I help you?
- We accept all major credit cards.
- What shoe size are you?
- Shall I get you a bigger size?

## SECTION C

### What you might need to SAY or ASK in this place

|  |   |
|--|---|
|  | Hello<br>Good morning<br>Good afternoon   |
|  | Thank you for your help   |
|  | I am looking for a pair of shoes.<br>How much is this?<br>Is this on sale?<br>Could I try these trousers on?<br>Do you have this in a different color?<br>Have you got these trousers in gray?<br>I'm looking for a size 30.<br>Have you got this in a smaller size, please?<br>Where are the changing rooms, please?<br>Where's the checkout counter?<br>Do you accept credit cards?<br>Can I pay in cash? |
|  | Good bye<br>Have a good day   |

## SECTION D

## Basic Dialogues at the Clothes Shop

### At the clothes shop



**Customer:** Wow! This is such a beautiful dress.

**Shop assistant:** Can I help you ma'am?

**Customer:** No, thanks. I am just looking.

**Shop assistant:** Okay. If you need any help, just call me.

**Customer:** I really like this dress. What size is this?

**Shop assistant:** It is a small size. Would you like to see it?

**Customer:** Yes, please.

**Customer:** I like this shirt. Can I try it on?

**Shop assistant:** Sure. The changing room is over there.

**Customer:** Thanks.

**Shop assistant:** Does it fit you well?

**Customer:** Yes. How much is it?

**Shop assistant:** It's 275 euros, with tax.

**Customer:** Oh! That's a bit expensive.

**Shop assistant:** Yes, you're right. But it is good quality and a brand-name shirt.

**Customer:** Okay. I will take it. Do you accept credit cards?

**Shop assistant:** Yes, ma'am.

**Customer:** Here it is.

**Shop assistant:** Thank you. Here is your card ma'am.

**Customer:** Thanks. Can I have a receipt?

**Shop assistant:** Sure. Here it is.

**Customer:** Thank you!

**Customer:** Excuse me. How much are these shoes?

**Shop assistant:** They are only 50 euros.

**Customer:** Wow. It's a great deal!

**Shop assistant:** These are on sale today. They are 70 % off.

**Customer:** I will take them.

**Shop assistant:** How can I help you, sir?

**Customer:** I want a green tie, please.

**Shop assistant:** Sorry sir. We don't have any green ties. We do have other colors though.

Would you like to have a look?

**Customer:** Okay. I like this red one. How much is it?

**Shop assistant:** It's 30 Euros. This color is really nice.

**Customer:** Okay, I will take it.

**Shop assistant:** We have a great deal today.

**Customer:** Oh, really? What is the deal?

**Shop assistant:** Buy one and get one for free.

**Customer:** Wow. May I choose a different color?

**Shop assistant:** Sure, sir. It's up to you.

**Customer:** Okay. I will take this blue one.

## SECTION D

## Basic Dialogues at the Clothes Shop



**Shop assistant:** Can I help you, ma'am?

**Customer:** Yes, I am looking for a coat.

**Shop assistant:** Follow me this way ma'am. These are the coats. What size do you want?

**Customer:** A large size, please.

**Shop assistant:** What color would you like?

**Customer:** Black, please.

**Shop assistant:** Take a look at this one. I am sure you will like it.

**Customer:** It looks nice. Where can I try it on?

**Shop assistant:** The changing room is behind you on the right. How is it? Did you like it?

**Customer:** Yes, I like it. It fits me well. How much is it?

**Shop assistant:** It is 149 euros. You are lucky. All coats are on sale today.

**Customer:** That sounds great.

**Shop assistant:** How would you like to pay?

**Customer:** In cash. Here you are.

**Shop assistant:** Thank you and here is your receipt.

**Customer:** Thanks. Have a good day.

**Shop assistant:** Good morning. Can I help you?

**Customer:** Good morning. Yes, I am looking for a dress for a wedding.

**Shop assistant:** What color would you like?

**Customer:** What colors do you have?

**Shop assistant:** We have got all colors. What about red?

**Customer:** That sounds great. Have you got a large size?

**Shop assistant:** Yes, we do. Here you are.

**Customer:** Can I try it on?

**Shop assistant:** Yes, you can. The changing room is right over there.

**Customer:** It's a bit big. Have you got a smaller one?

**Shop assistant:** Yes, would you like to try it on?

**Customer:** Yes, please.

**Shop assistant:** Okay. I'll be back in a minute. Here you are.

**Customer:** It fits perfectly. How much is it?

**Shop assistant:** It is 85 euros.

**Customer:** Well, I love the dress, I'll take it.

**Shop assistant:** Yes, sure. Do you need anything else?

**Customer:** Oh, I also want to buy a pair of shoes.

**Shop assistant:** What color would you like?

**Customer:** Beige, please. Are they size 8?

**Shop assistant:** Yes. They are.

**Customer:** Okay. I am buying the dress and the shoes. Here is my credit card.

**Shop assistant:** Okay, thanks for shopping here.

**Customer:** Thank you. Goodbye.

# FINAL STEP

## Exercises

.....

**Fill in the Dialogue below.**

**Tourist:** Excuse me! .....

**Shop assistant:** Yes, all coats are on sale now.

**Tourist:** Perfect. ....

**Shop assistant:** The changing rooms are right over there.

**Put a tick next to the statements you say or hear at the clothes shop.**

.....Thanks for shopping here.

.....How much is the fare?

.....I'd like a chicken sandwich.

.....Take bus number 12.

.....Can I pay by credit card?

.....May I choose a different color?

.....It takes twenty-five minutes.

# FINAL STEP

## Exercises

*Dialogue at the clothes shop: Elene and Erasmus are shopping.*



**Read the dialogue below and fill in the blanks with the most appropriate option.**

- a) How will you pay?
- b) Can I have a discount?
- c) Here is your change.
- d) Let me check it, please.
- e) Can I take a look?
- f) What size are these?

**Shop assistant:** Hello, ma'am. How can I help you?

**Elene:** I really like these boots.

.....  
**Shop assistant:** Sure ma'am, here you are.

**Elene:** These are really beautiful.

.....  
**Shop assistant:** Size 7.

**Elene:** Can I get a size 8?

**Shop assistant:** Yes, ma'am. Just a second please. Here you are. You can try these on.

**Elene:** They are too tight. Could you get me a bigger size?

**Shop assistant:** Well, I am not sure if we have a bigger size. ....  
..... Good news. We have one pair left.

Here you are.

**Elene:** That's perfect. How much are these?

**Shop assistant:** They're 249 euros.

**Elene:** .....

**Shop assistant:** Sorry, ma'am. I can't help you with this, but I can show you some boots that are on sale now.

**Elene:** No, thanks. I like these boots and I'll take them.

**Shop assistant:** Sure madam. Follow me, please.

.....? Cash or card?

**Elene:** Cash. Here it is.

**Shop assistant:** ..... Have a nice day.

**Elene:** Thank you, goodbye

# VIDEOS

## External Video Links

- <https://www.youtube.com/watch?v=b5t9K-Mb7wc&t=310s>
- <https://www.youtube.com/watch?v=nBtyWrwahWo>
- <https://www.youtube.com/watch?v=Chm4tU1tOlo>

