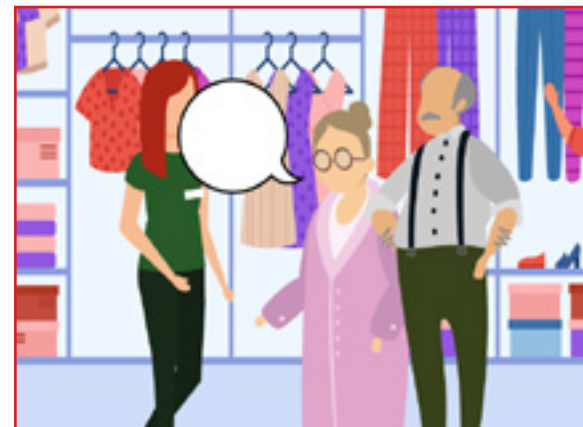
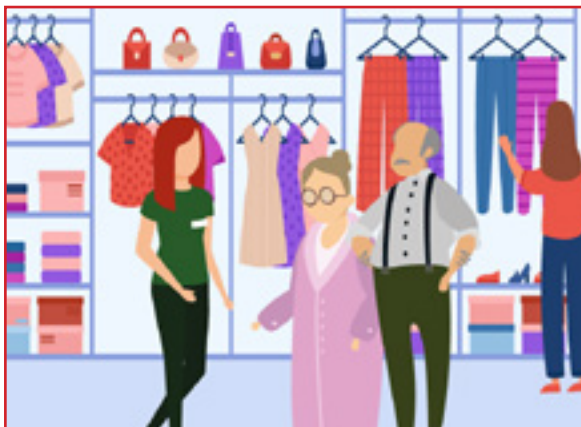


UNIT 18: SHOPPING



SITUATED ENGLISH STUDY & LEARN

2021-1-PL01-KA220-ADU-000033465



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SECTION A

KEY VOCABULARY

Supermarket

Shoe store

Souvenir shop

Leather goods

Shopping trolley
Shopping basket

Optician

Security guard

Men's wear
Women's wear

Electronics store

Customer service

Book shop

Cosmetic shop

Department store

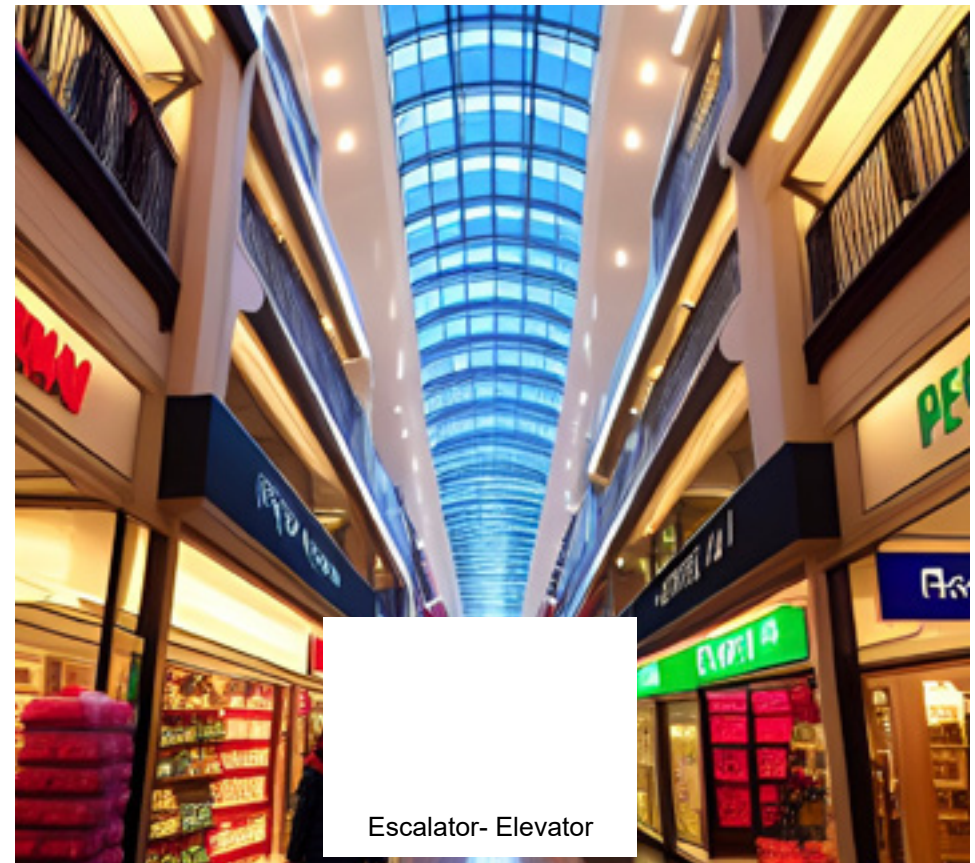
Jewelry store

Food court

Appliances

Shop assistant

Shopping center



Escalator- Elevator

SECTION B

What you might hear and see

- May I help you with anything?
- What shoe size are you?
- Shall I get you a smaller size?
- We accept all major credit cards.
- Let me know if you need any help.
- How would you like to pay?
- Would you like to try it on?

SECTION C

What you might need to SAY or ASK in this place

	Hello Good morning Good afternoon
	Thank you
	I want to buy a pair of trousers. How much is this, please? Have you got these shoes in black? May I see a different color of this? Can I get a receipt, please? Where's the checkout counter? Have you got this in a larger size, please? Can you show me the fitting rooms, please? I want two of these. Could you gift wrap it, please? Do you take returns? I'd like to return this item. I'd like to exchange this bag.
	Good bye Have a good day

SECTION D

Basic Dialogues for Shopping

Grocery store



Seller: Hello sir. How can I help you?

Customer: I would like a packet of tea and an orange juice, please.

Seller: Here you are, sir.

Customer: How much is it?

Seller: It costs 5.64.

Customer: Here you are, thank you.

Customer: Excuse me.

Seller: Hello, what can I do for you?

Customer: I want a kilo of tomatoes and a kilo of potatoes, please.

Seller: Okay, anything else?

Customer: Yes, a carton of milk and a loaf of bread, please.

Seller: Here you are.

Customer: How much is it?

Seller: It is 13.60.

Customer: Here you are. Thank you, have a nice day

Supermarket



Customer: Excuse me. Can you help me, please?

Assistant: Yes, sure.

Customer: I would like to buy some cheese. Where is the dairy section?

Assistant: It's over there. Aisle 5.

Customer: Thank you!

Assistant: No problem.

Cash counter



Cashier: Hello sir. Please put your items here on the counter. The total is 45.80. How will you pay?

Customer: I will pay by credit card. Here it is.

Cashier: Here is your card and receipt, sir.

Customer: Thanks, have a nice day.

SECTION D

Basic Dialogues for Shopping

Clothes shop



Shop assistant: Hello. Can I help you?

Customer: Hello. I am looking for a gift for my grandson, possibly a t-shirt and a pair of jeans?

Shop assistant: What size do you need?

Customer: I think he wears a large size for the t-shirt and a 32 for the jeans.

Shop assistant: How about the color?

Customer: A red t-shirt and black jeans.

Shop assistant: Okay, what about this t-shirt and jeans?

Customer: Well, I think he will like them, thank you.

In the mall



Customer: Excuse me. Can you help me, please?

Information desk: Hello. How can I help you?

Customer: I am looking for the pharmacy. Can you tell me which floor it is on, please?

Information desk: It's on this floor. Straight ahead on the right.

Souvenir shop



Customer: Hello, I would like to buy a souvenir for my friend. Can you help me, please?

Shop assistant: Sure. Do you have something in mind?

Customer: Not yet. Can you recommend some typical Spanish souvenirs?

Shop assistant: The bota is one of the most popular gifts. Many people choose it as a souvenir when travelling to Spain.

Customer: Okay. That sounds interesting. But I don't think it is a good choice.

Shop assistant: What do you think about glazed pottery?

Customer: That's great, I'll take it as a souvenir. Thank you for your help.

Shop assistant: You're welcome. Thanks for shopping here.

.....

Fill in the Dialogue below.

Excuse me.

Customer service: On the second floor in women's fashion. You can take the elevators.

Okay, thank you and ?

Customer service: They are right over there on the left.

Put a tick next to the statements you say or hear while shopping.

.....Where is the cosmetics department?

.....Put your items on the counter.

.....I would like to buy a traditional souvenir.

.....You have to change the train.

.....Where is the food court?

.....Remove your shoes and belt please.

.....Welcome on board.

FINAL STEP

Exercises

Dialogue at the underground: Elene and Erasmus are shopping.



Read the dialogue below and fill in the blanks with the most appropriate option.

- a) Could you show us
- b) Pack this ring
- c) What do you think
- d) Where is the jewelry store
- e) It's worth it
- f) Take a seat
- g) I would like to buy

Elene: Excuse me sir. ?

Information desk: It's on this floor, just over there on the left.

Elene: Thank you.

Jeweler: Good morning, ma'am and sir. Welcome!

Elene and Erasmus: Good morning.

Jeweler: Please come in and

Erasmus: I want to buy a jewelry set for my wife.

Jeweler: With great pleasure. Here are some good sets and they all have beautiful designs.

Elene: Wow, this one is amazing.

.....this golden set.

..... Erasmus?

Erasmus: This is really wonderful. How much does it cost?

Jeweler: It's 8790 euros.

Elene: Oh, that's a bit expensive. Do you have any discounts?

Jeweler: Unfortunately not, but trust me, madam.

.....

Erasmus: Ok, it is fine. We'll take it.

Jeweler: Great choice, madam. Would you like to see anything else?

Elene: Oh, yes. a ring for my husband?

Jeweler: Here it is. Would you like to try it?

Erasmus: Yes, please. It's really nice, how much is it?

Jeweler: It's not so expensive, only 1350 euros.

Erasmus: Please..... too. Here is the credit card.

Jeweler: Thank you, sir. Please come again, have a nice day.

VIDEOS

External Video Links

- <https://www.youtube.com/watch?v=Z5Ty43EPYg4>
- <https://www.youtube.com/watch?v=l9Ee9WcwRmg&t=46s>

