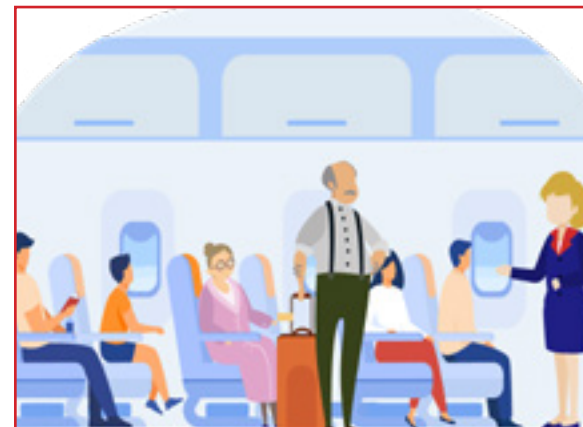


UNIT 2: ON THE PLANE



SITUATED ENGLISH STUDY & LEARN

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SECTION A

KEY VOCABULARY

Oxygen mask

Life vest

Overhead locker

Seat

Flight attendants

Pilot

Call light

Aisle seat

Aircraft

Hand baggage

Cabin

Airline

Blanket

Window blind

Window seat

Seatbelt

Emergency exit

Aisle



SECTION B

What you might hear and see

- Good morning, ladies and gentlemen and dear children.
- Welcome on board.
- Can I see your boarding pass, please?

- Please secure all baggage underneath your seat or in the overhead locker.
- Please stow your hand luggage carefully in the overhead locker.

- Please take your seat and fasten your seat belt.
- Please make sure your seat belts are fastened.

- Please switch your mobile phones and all other electronic devices to flight mode.
- Turn off all personal electronic devices, please.

- We remind you that this is a non-smoking flight.
- Smoking is prohibited on the entire aircraft, including the lavatories.

- Ladies and Gentlemen, as we start our descent, please make sure your seat backs and tray tables are in their full, upright position.

SECTION B

What you might hear and see

- Good afternoon, dear passengers.
- This is your captain speaking.
- There might be a little turbulence.
- We wish you a pleasant flight.

- Ladies and Gentlemen welcome on board Turkish Airlines, flying from Istanbul to Warsaw.
- We are now crossing a zone of turbulence.
- Please return your seats and keep your seat belts fastened.
- We hope you enjoyed your flight.
- Thank you for choosing Turkish Airlines.

SECTION C

What you might need to SAY or ASK in this place

	Hello Good morning Good afternoon Good evening
	Thank you Thanks a lot Thank you very much
	Can I have a blanket, please? Can I have a pair of headphones/earbuds? Could I have some water? Could I have some extra napkins? Could I pay in euros? May I change my seat? Could you help me put this bag in the overhead locker, please? Can you show my seat, please?
	Have a good day. Thank you. Have a nice day.

SECTION D

Basic Dialogues on the Plane

Food and drink services

Flight Attendant: Good evening! Would you like to eat chicken or pasta?

Passenger: Chicken please, thank you.

Flight Attendant: Would you like to drink something?

Passenger: Yes, please.

Flight Attendant: What would you like to drink?

Passenger: Coffee please.

Flight attendant: Would you like anything in your coffee? Cream or sugar?

Passenger: Just cream, thank you.

Flight attendant: Chicken or pasta?

Passenger: Sorry?

Flight attendant: Would you like to have chicken or pasta?

Passenger: I'll have the chicken.

Flight attendant: Anything to drink?

Passenger: What kind of drinks do you have?

Flight attendant: We have cold and hot drinks.

Passenger: Mineral water, no ice, please.

Flight attendant: Here you go.

Flight attendant: Chicken or pasta?

Passenger: Sorry?

Flight attendant: Would you like to have chicken or pasta?

Passenger: I'll have the chicken.

Flight attendant: Anything to drink?

Passenger: What kind of drinks do you have?

On board



Flight Attendant: Good morning. Welcome on board.

Passenger: Good morning. Thank you.

Where is my seat, please?

Flight Attendant: Please check the number on your boarding pass. You can see it here.

Passenger: Oh, thank you.

Flight Attendant: Have a nice flight.



Flight attendant: We have cold and hot drinks.

Passenger: Mineral water, no ice, please.

Flight attendant: Here you go.

Passenger: Thanks.

SECTION D

Basic Dialogues at the Airport

Departure

Flight attendant: Excuse me, sir. Can you please put all phones and mobile devices away? We are preparing for take off.

Passenger: Yes, sure. I'm sorry.

Flight attendant: Can you also fasten your seatbelt, please?

Passenger: Okay.

Flight attendant: Please put your bag under your seat.

Passenger: Oh, okay.

Flight attendant: Please open your window blind.

Passenger: Sure.

Flight attendant: Please close your tray table.

Passenger: Okay.



Anxiety



Flight attendant: You pressed the call light ma'am, is everything okay?

Passenger: I do not feel well.

Flight attendant: What is the problem?

Passenger: I feel very nervous, and I am scared.

Flight attendant: I understand, it is quite normal for some people.

Passenger: I feel like there is something wrong.

Flight attendant: Please do not worry, ma'am. So far, everything has gone as it should.

Passenger: Do you expect any turbulence?

Flight attendant: There may be a little turbulence, but nothing serious.

Would you like something to drink to help you feel better?

Passenger: Thank you, some water would help.

Flight attendant: Sure, I'll come back in a minute.

SECTION D

Basic Dialogues at the Airport

Asking for something

Passenger: Excuse me, would it be possible to change seats with someone?

My wife and I would like to sit together.

Flight attendant: Certainly, sir. For now, please take your seat, and once the plane takes off, I'll help you with that.

Passenger: Thank you. Could you help me put this bag in the overhead locker?

Flight attendant: Sure... there you go.



Finding your seat



Passenger 1: I'm sorry, I think you're sitting in the wrong seat.

Passenger 2: Oh, let me check my boarding pass.

Yes, I'm sorry, my mistake.

Passenger 1: No problem. I'm going to move anyway. My husband and I would like to sit together.

Passenger 2: Oh, well, I can switch places with your husband. That way you two can sit together.

Passenger 1: That would be great! Thanks a lot.

FINAL STEP

Exercises

.....

Fill in the Dialogue below.

Service agent: Welcome on board. What would you like to drink?

Passenger:

Service agent: Would you like chicken or pasta?

Passenger:

Put a tick next to the statements you hear on the plane.

.....Please close your tray tables.

.....Can I see your passport?

.....Open your window blinds.

.....Fasten your seatbelts.

.....Remove the coins from your pocket.

FINAL STEP

Exercises

Dialogue on the plane: Elene and Erasmus are on the plane.



Fill in the blanks with the most appropriate option.

- a) I want a diet coke.
- b) Here you are.
- c) Thank you so much.
- d) Yes please, can I have an extra napkin?
- e) I'll have the chicken.

Flight attendant: Would you like chicken or pasta?

Erasmus:

Flight attendant: Anything to drink?

Erasmus: What kind of soda do you have?

Flight attendant: Coke, Diet Coke, Sprite and Orange.

Erasmus:

Flight attendant: With ice or without ice?

Erasmus: Without ice, please.

Flight attendant:

Erasmus: Thanks.

Flight attendant: Would you like to have anything else, sir?

Erasmus:

Flight attendant: Of course, sir.

Erasmus:

VIDEOS

External Video Links

- <https://youtu.be/shGha68qLvY>
- <https://www.youtube.com/watch?v=GzF9ed1Cftg>
- <https://www.youtube.com/watch?v=VTU8hdMb8hE>

