

UNIT 20: RENTING A CAR



SITUATED ENGLISH

STUDY & LEARN

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SECTION A

KEY VOCABULARY

Keys

Credit card

License plate

Driver's license

Van

Insurance

Car

Rent

Manual-Automatic

Unlimited mileage

Petrol-Diesel

Full tank

Registration number



SECTION B

What you might hear and see

- Welcome. How can I help you?
- How many days would you like to rent the car?
- Can I see your driver's license?
- Do you want personal insurance?

- Do you want it to be manual or automatic?
- May I see your driver's license please?
- May I have your credit card please?
- Please call this number If you have any problems.
- The keys are here.
- The tank is full.

SECTION C

What you might need to SAY or ASK in this place

	Hello Good morning Good afternoon
	Thank you Thanks a lot
	I would like to rent a car. I'd like to rent an automatic car. Have you got an automatic car? How much is it per day? What type of insurance does it have? Does it come with a full tank? Where can I pick up and drop off the car? What should I do if I have problems? What is the registration number?
	Have a good day. Thank you for your help. Good bye

SECTION D

Basic Dialogues for Renting a Car

Asking for the price



Car Rental Agent: May I help you?

Passenger: Hello, yes please. I would like to rent a car.

Car Rental Agent: Do you want a manual or an automatic one?

Passenger: Automatic please!

Car Rental Agent: We have these options.

Passenger: How much is it per day?

Car Rental Agent: It depends on the features. Let me check and tell you.

Asking about the insurance

Passenger: Hello, I have some questions.

Car Rental Agent: Yes sir, how can I help you?

Passenger: Do the cars have insurance?

Car Rental Agent: Yes, sir.

Passenger: Do you also provide personal insurance?

Car Rental Agent: Yes, but it is optional.

Passenger: Thank you very much. How much is it per day?

Asking about the car



Passenger: Can I have the car now?

Car Rental Agent: Yes, sure. Here are the keys.

Passenger: Thank you, does it have a full tank?

Car Rental Agent: Yes, it does, and please return it with a full tank.

Passenger: Okay. Thank you.

Car Rental Agent: Thank you, drive safely.

Passenger: Excuse me

Car Rental Agent: Yes, ma'am?

Passenger: What should I do if I have any problems?

Car Rental Agent: You can call the phone number written on this card.

Passenger: Okay, thank you.

FINAL STEP

Exercises

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Fill in the Dialogue below.

Car Rental Agent:

Passenger: I would like to rent a car.

Car Rental Agent:

Passenger: Automatic please.

Car Rental Agent:

Passenger: Yes, I have an international driver's license, here you are.

Put a tick next to the statements you hear at a car rental agent.

.....Please return it with a full tank.

.....What time is your plane?

.....May I see your driver's license?

.....There are buses every 30 minutes.

.....Here are the keys.

FINAL STEP

Exercises

Dialogue at the car rental agent: Elene and Erasmus are at the car rental agent and they want to rent a car.



Read the dialogue below and fill in the blanks with the most appropriate option.

- a) I would like to rent a car for three days.
- b) No, just an automatic car.
- c) How can I help you?
- d) Can I see your driver's license?
- e) Does it have insurance?

Car Rental Agent: Good morning!

Passenger:

Car Rental Agent: Okay, is there a specific car you want?

Passenger:

Car Rental Agent: Okay, ?

Passenger: Sure, here you are.

Car Rental Agent: Thank you.

Passenger: ?

Car Rental Agent: Yes, all of the cars here have insurance.

Passenger: Very good, thank you.

VIDEOS

External Video Links

- <https://www.youtube.com/watch?v=p3GVk5Jk74g>

