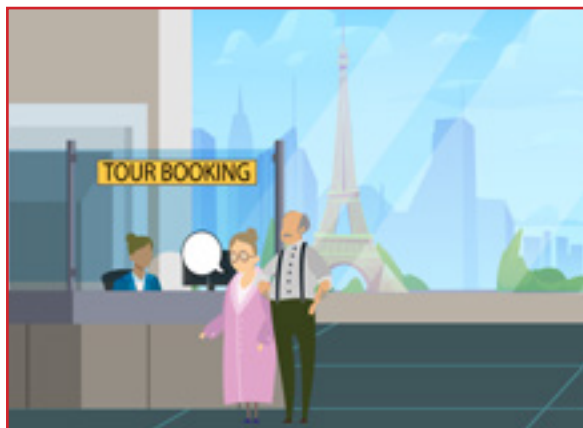


# UNIT 23: BOOKING A TOUR



## SITUATED ENGLISH STUDY & LEARN

2021-1-PL01-KA220-ADU-000033465



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# SECTION A

## KEY VOCABULARY

Monument

En route

Cathedral

Central business district

Travel agent

Brochure

A map

Entertainment district

Ticket

Castle

Credit card

Art gallery

Tour guide

Guided tour

Tower

Temple

Headphones

Voucher

Statue

Attractions

Camera

Landmarks

Exhibition

Dining district



Guidebook

## SECTION B

## What you might hear and see

- What tour would you like to take?
- There's a discount for EU citizens.
- What are you interested in?
- How long will you be here?
- Is this your first stay in our city?
- When would you like to go?
- The price is 30 euros.
- Here is your ticket.
- Have a great tour.

## SECTION C

### What you might need to SAY or ASK in this place

	Hello Good morning Good afternoon
	Thank you. Thank you for your help.
	I would like to book a city sightseeing tour. How much is the entrance fee? Is there a discount for retired people? I am here for three days. What would you recommend? Do you take credit cards? When does the tour start? Is the entrance ticket included in the price? How long does the tour last? How many people will be there in the group? Can you pick me up from my hotel?
	Good bye Have a good day

## SECTION D

## Basic Dialogues for Booking a Tour

### Asking about a sightseeing tour at the hotel



**Tourist:** Good morning. I would like to join a sightseeing tour of London.

**Receptionist:** There are several choices. There's a hop on-hop off bus tour that takes you to Buckingham Palace, Westminster Abbey, St Paul's Cathedral and a few other places.

**Tourist:** Do they give you information about those places on the tour?

**Receptionist:** Yes, sure. They give you information about the places you'll visit. But you explore the locations at your own pace.

**Tourist:** How much are the tickets?

**Receptionist:** A pass for all day is 25 pounds. You can buy the ticket on the bus. Here is a map of all the stops.

**Tourist:** What hours do the buses operate?

**Receptionist:** They run from 8 a.m. in the morning until 7 p.m. in the evening.

**Tourist:** Where's the closest stop?

**Receptionist:** The closest stop is just out in front of the hotel.

**Tourist:** That's great. Thanks for your help.

**Receptionist:** You're welcome sir, enjoy your day.

### Arranging a city tour



**Tourist:** Hello. Can you help me to book a tour please?

**Travel agent:** How many days will you be visiting here?

**Tourist:** I will be here for a week.

**Travel agent:** Have you ever visited our city before?

**Tourist:** This is my first time in this city.

**Travel agent:** We have tours for all interests. What are you interested in?

**Tourist:** I enjoy visiting museums and art galleries. Do you have a city tour?

**Travel agent:** Yes, ma'am. We have hop on-hop off tour. You can enjoy unlimited travel around London over 24 or 48 hours.

**Tourist:** Okay, what will I see?

**Travel agent:** You'll see iconic landmarks, including Trafalgar Square, Tower Bridge and Shakespeare's Globe.

**Tourist:** What else is included in the hop-on/hop-off tour?

**Travel agent:** Well, you'll also have a free Thames boat ride.

**Tourist:** Wow, that sounds amazing. I'll take the tour. How much is the tour for 24 hours?

**Travel agent:** It's 28 pounds, including the boat trip. How would you like to pay?

**Tourist:** In cash, please. Here it is. And one more question. Is there a set timetable for the tour?

**Travel agent:** The buses operate every 15 to 30 minutes.

**Tourist:** Great. Thank you for your help. Bye.

# FINAL STEP

## Exercises

.....

**Fill in the Dialogue below.**

**Travel agent:** Welcome sir. How may I help you?

**Tourist:** Good morning! .....

**Travel agent:** Sure, I can help you with that. What would you like to see?

**Tourist:** .....

**Travel agent:** How long will you be here?

**Tourist:** .....

**Put a tick next to the statements you say or hear while booking a tour.**

.....The ATM is out of order.

.....Do you prefer some outdoor tourist attractions?

.....We will pick you up from your hotel.

.....Please try it on.

.....Can I also get a croissant?

.....The tour will finish at 7 p.m.

.....What colors do you have?

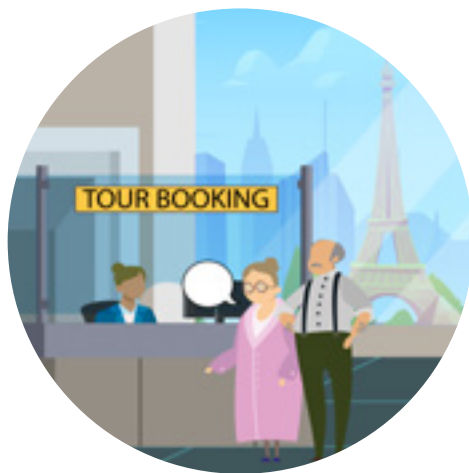
.....I would like to book a sightseeing tour.

.....Here is a map of all the stops.

# FINAL STEP

## Exercises

*Dialogue at the travel agent : Elene and Erasmus in Cappadocia and they would like to have a balloon trip.*



**Read the dialogue below and fill in the blanks with the most appropriate option.**

- a) What should we wear?
- b) How long does the tour take?
- c) We want to take it tomorrow.
- d) Have a great tour!
- e) How can I help you?
- f) We accept all major cards.
- g) What should we bring with us?
- h) We would like to book a balloon tour.

**Travel agent:** Good morning, .....

**Elene:** Good morning. We just came to Cappadocia today.

**Travel agent:** Have you ever been here before?

**Erasmus:** No, never before.

**Travel agent:** When would you like to take the tour?

**Elene:** .....

**Travel agent:** For how many people?

**Elene:** For two people.

**Travel agent:** Okay, the price is 275 euros for one person.

**Elene:** .....

**Travel agent:** The balloon tour lasts about 3 hours from start to finish.

The shuttle bus will pick you up at 4 a.m. from your hotel.

**Elene:** Okay, what about the flight duration?

**Travel agent:** Well, the flight lasts about an hour.

**Erasmus:** Great! Where will we visit?

**Travel agent:** You'll visit the most charming valleys and peaks of Cappadocia.

**Elene:** I am so excited. ....

**Travel agent:** You should wear long trousers and tops with long sleeves or a jacket. Comfortable shoes will also be perfect.

**Erasmus:** .....

**Travel agent:** Bring your camera, or a smart phone to capture the best views of Cappadocia.

**Elene:** Okay, and how far will we travel?

**Travel agent:** Balloons travel anywhere between 4 and 20 km, depending on the wind speed that day.

**Erasmus:** Okay, do you accept credit cards?

**Travel agent:** .....

**Elene:** Alright, I will pay by Visa.

**Travel agent:** Here's your ticket, ..... . If you want more information, here's the brochure.



# VIDEOS

## External Video Links

- [https://www.youtube.com/watch?v=J\\_a-Mht2V3o&t=5s](https://www.youtube.com/watch?v=J_a-Mht2V3o&t=5s)
- <https://www.youtube.com/watch?v=XoXo-xMRkYs&t=375s>

